Summary Video Scripts

[CW ParentChat Manual](https://docs.google.com/document/u/0/d/1KcveGnelE4YnCpBwWe_3HvvC8-m7Jl-BKnJHWfK5PKE/edit)

module\_1\_summary

| Scene # | Speaker | Script |
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| 1 | Umama | Wasn’t that story so inspiring? I loved how the parent made time for the child, no big plans, just simply connecting. That’s what one-on-one time is all about. It’s free and fun. It makes children feel loved and secure, and also increases their confidence and self-esteem!  So, let me share three tips that helped me actually make one-on-one time happen in my home: |
| 2 | Mother | Tip 1. '’DAY’’- Try to do it every day  I know, I know, sounds impossible, right? But even five minutes can make a difference.  And here’s the trick: pick a time when your child doesn’t already have something else they’re excited to do.  For me, that’s usually after I am back from work, when my son isn’t already watching his favorite show. Five minutes. That’s it. And honestly, start with five minutes, but if they want to keep going? Kuhle! Go for ten or fifteen. It’s about making the moment count, not the clock. |
| 3 | Mother | Tip 2. ‘’PLAY’’ - Let them choose the activity  Start by telling your kid that you would like to spend some time with them. Then let them pick what you do, even what you talk about.   Tell your kid that you would like to spend some time with them and that they can choose what to do or talk about. They might think this is weird at first but will come to enjoy this time with you!  When they choose, it feels special for them. |
| 4 | Mother | Tip 3. ‘’STAY’' - Focus on your child or teen  Switch off TV and put aside phones. Look at your child and show you are really listening, like nodding or saying, ‘Oh wow, tell me more.’ Even if they say something wild, like “I want to live on the moon’, just go with it without judging them. They will remember how you made them feel heard. |
| 5 | Mother | So, that’s it, DAY, PLAY, STAY.  Do it every day, let them choose the activity and really give them your attention.   Your home activity this week? Try at least five minutes of One-on-One time every day. Doesn’t matter if your space is small or your day is packed, those few minutes where your child feels like they have *all of you*? That’s the best gift you can give.  And bonus, you might find you feel calmer and happier, too.  Okay, I’m off, my son just invited me to play with his dinosaurs! |

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Module\_2\_summary

As a conversation between co-parents

| Scene # | Speaker | Script |
| --- | --- | --- |
| 1 | Umama | That story earlier really got me. Talking to kids about emotions, it’s something I want to do more, but it’s hard to know where to start. |
| Ubaba | Yeah, I still catch myself saying ‘You’re okay, don’t cry,’ even when I know that’s not what they need. But I like that it broke it down into steps. |
| Umama | Right? Five simple ones. Not always easy, but they help. Want to go through them together? Like a little parenting debrief? |
| Ubaba | Sure. Let’s begin with step one. |
| 2 | Umama | Step 1: Breathe. Slowly Pause  Before you say anything, slowly breathe in and out. It will calm you and give you a chance to think. |
| Ubaba | I actually tried that last week when Lisa spilled juice everywhere and blamed her sister. I took one breath and it stopped me from yelling. |
| 3 | Father | I remember the next step. Step 2: Share how you feel.   This one’s hard for me. I was always told that I can not cry or show my feelings to my children. |
| Umama | Yeah it’s hard for me too.. but when I told Shawn that I am feeling sad the other day, he looked at me and said, “Do you want one of my teddy bears? It always helps me when I am sad.”  It was so sweet |
| Father | I love that.. I think I just need to take a deep breath and calmly tell them how I am feeling. When I share naming my own feelings, they will also learn from me. This way, I can also teach them how to deal with big feelings. |
| 4 | Mother | Okay, the next step is Step 3: Listen. |
| Ubaba | What does it mean? Listen? |
| Mother | I think it means making space for your child to share their emotions. It means giving your child space to share and really paying attention to what they are saying. it also means accepting what they are saying without reacting...which can be so hard sometimes! |
| Father | Hmm..so, like during one-on-one time? When it’s just you and them, no distractions? |
| Mother | Exactly. That’s the perfect moment. The other day, during one-on-one time with Lisa, she told me she really hated going to school. I felt this urge to say, “What do you mean?! All kids have to go to school”, but I stopped myself. Instead I said, “You don’t like school right now?” She nodded and said, “It’s loud and I don’t have anyone to play with’. I just repeated what she said, "It feels overwhelming and kind of lonely” And you could see the relief on her face, like, finally, someone got it. |
| Ubaba | Yeah. Reflecting back what they say really shows them we’re listening.  And even when what they say is negative, like ‘I hate school’ or ‘I’m angry at you’, if we just accept that feeling instead of shutting it down… they feel safer to keep talking. |
| 5 | Ubaba | Step 4 is showing them you care. After our kids share something with us, I really want them to feel that I care.  I know I do, but sometimes I struggle to show it. |
| Mother | Yeah. And I think even something simple, like asking them how they’re feeling, shows that they are important.  Just listening and responding with care, whether they’re upset, excited, or anything in between, it matters.  Joining them in their excitement with a smile or giving them a hug when they are upset can make a big difference. |
| 6 | Mother | The final step is to seek the positive. You are so good at celebrating with our kids. The other day, when Shawn finally finished that tricky puzzle, you made such a big deal out of it, high fives, cheering, the whole thing.  Can you think about ideas that might help to cope with negative feelings? |
| Ubaba | Why don’t we ask the kids? |
| 7 | Ubaba | Well… that’s all five: BREATHE, SHARE, LISTEN, SHOW, and SEEK.  Honestly, I feel like we’re getting better at this. Slowly. |
| Umama | Yes, another parenting skill gained.  We tried it, and it’s made a difference. Now it’s your turn. This week, your home activity is to practice talking to your children about their emotions, during One-on-One Time and at other moments during the week.  And don’t forget to check in with yourself, too. Notice how you’re feeling as you go about your day.”  Remember all emotions are okay. Its how we respond to them that matters. |

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module\_3\_summary

As a conversation between two generations of caregivers

| Scene # | Speaker | Script |
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| 1 | Mother | You know… I’ve never said this before, but I really admire how much you do for the kids.  The stories you tell Thaila about how you grew up, she talks about them all the time. And honestly… I don’t say thank you enough for picking up Daisy from school every week. It helps me more than you know. |
| Grandmother | Well now… you’ve never said something like that to me before. |
| Mother | In Mayor Konektá’s story today, one of the things they showed was about how important it is to notice and say out loud when someone’s doing something helpful. I know it was about kids but it made me think, there’s so much I’ve learned from watching you, but I never say it. |
| Grandmother | That means a lot. So what else did you learn from those stories? |
| Mother | Well, I’ve been trying to remember it like this—four simple tips:  Be real, be specific, be positive, and use praise. |
| Grandmother | Mmm. I’m listening. |
| 2 | Umama | So the first tip is: Be real.  As in, ask for something your child can actually do. If I tell Daisy to be quiet all afternoon, that’s just not going to happen. But 15 or 20 minutes while I take a call? That’s something she can try. |
| Grandmother | That makes sense.  I remember asking you to sit still and read while I cooked. You would wiggle and complain after five minutes. I used to get so frustrated. |
| Mother | Haha! I was the same with dad. He would ask me to clean the whole living room, and I’d end up doing nothing because I didn’t know where to start. For younger children, breaking one big task into small ones and giving instructions one by one would help them follow it. |
| Grandmother | That’s what I do with Thaila!. How do you think I get her ready for school so fast? |
| 3 | Mother | Okay, the next tip is: Be specific.  That means saying what you want your child to do, instead of what you want them to stop doing. |
| Grandmother | Alright then, what would you say instead of “Don’t run in the house”? |
| Mother | Hmm… “Walk slowly inside” |
| Grandmother | Good. And what about “Stop shouting”? |
| Umama | Let’s use quiet voices. |
| Grandmother | Mmm. And if Thaila’s about to grab something from her sister, and you’re tempted to say, “Don’t snatch!”…? |
| Umama | Ooh, I’d try: “Please ask your sister if you can use it.” |
| Older Female | You’ve been paying attention at Mayor Konektá. |
| Umama | Haha, I’m trying! It really helps when I make sure I have my kid’s attention first.  Along with using positive words, even just smiling and looking them in the eye makes a difference. |
| 4 | Umama | Okay, now we’re on to tip number four: Be specific.  It’s funny, sometimes I know exactly what I want the kids to do, but I don’t say it clearly enough. |
| Grandmother | Oh yes. We all say things like “Behave yourself” or “Be good,” but what does that actually mean, whether they are five or fifteen? |
| Umama | Right? It’s much more helpful to say exactly what you mean, like “Please come home by 7pm” instead of “Be on time.” (grinning) Do you want me to quiz you now? |
| 5 | Grandmother | Well, aren’t you confident today! And when they get it right, that’s when we use praise. |
| Umama | Yes, and I think this is the most important part of giving instructions. When you notice that your child has followed instruction, praising them by saying something specific and positive about their behaviour. |
| Grandmother | It’s only natural. When you bring more attention to positive behaviour, they are likely to do it more often. |
| 6 | Umama | I’m excited to try this with the kids… but I’m also a bit worried.  It can be hard to be positive, especially when we’re exhausted, and the kids are really testing our patience. |
|  | Grandmother | Yes, I know that feeling.  But from what I’m hearing you say about these tips—giving clear, positive instructions and praising our children, it can actually make it easier for them to behave well more often.  Well, you always have home activity from Mayor Konektá. What’s the home activity for this week?  I’ll support you, since you’re putting in so much effort in this programme. |
| 7 | Umama | For home activity this week, continue spending one-on-one time with your child and sharing emotions. Try to be positive, specific, and realistic when giving instructions and praise them afterwards. You can also try praising yourself and other people in your household! |

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Module\_4\_summary

A father’s reflection

| Scene # | Speaker | Script |
| --- | --- | --- |
| 1 | Father | I couldn’t agree more with today’s story. Rules and routines really are important in any child’s life. The rules I had growing up? They kept me safe and helped me understand what was expected of me,  and I want the same for my kids.  But if I’m being honest… I didn’t always like having rules as a teenager.  And I think a big part of that was because I didn’t feel like I had any say in them.  That’s why what we saw today really stuck with me, this idea of involving our children.  Whether it’s about setting household rules or building daily routines, involving them makes all the difference.  So here’s what I took away. There are four steps we can try. |
| 2 | Ubaba | Step 1: Be a team.  That means actually sitting down with your kid and coming up with a rule or routine together.  Of course, how you do it depends on your child’s age. With older children, it can help to have a discussion together about why the rule is important. They may also prefer to call them guidelines instead of rules. For younger children, you might need to use simple words and give examples. You can even act out the rules together!  But no matter how old your child is, make it a two-way conversation. Let your child share reasons why it is important to make a new rule and what the rule should be,  You can also always start small, just one thing.  I was thinking of starting with household chores like washing the dishes after eating.  And like we saw in the story, I think talking about why it matters will help.  More importantly, I want to really listen to what they have to say.  I’ll admit, it feels a little uncomfortable. Part of me still thinks a parent should be the one setting the rules.  But maybe this is also a chance to teach them about responsibility, by involving them instead of just telling them. |
| 3 | Ubaba | Step 2: Keep it real   I’ve learned that rules and routines only work if they’re actually doable. Sometimes I catch myself saying things like, “Keep the bedroom clean all day”, but even I can’t manage that.  So now I am going to try to be more specific and realistic. Like saying, “Put your plate in the sink and wipe the table,” instead of “Clean everything.” It will give them something they can actually follow through on.  It’s more specific. It’s something they can do. And when they know exactly what’s expected, they’re more likely to follow through. |
| 4 | Ubaba | Step 3: Be consistent   This one is hard. I’ll admit, some days I’m tired or in a rush, and I end up saying, “Just leave it, I’ll clean up.”  But I’m sure the caregiver in the story didn’t get there overnight either, because for rules to become part of daily life, it takes time.  Children will test the rules before they accept them. That’s just how it is. But if we stay steady and keep showing up, those routines start to stick.  For both my younger and older kids, I’ve seen how having some consistent routines, around things like chores, schoolwork, play, meals, and sleep, really helps them feel safe and secure. And that sense of security? It’s so important for them to grow and thrive. |
| 5 | Ubaba | Step 4: Praise, Praise, Praise.  I’ll be honest, this step used to feel a little awkward for me. Like… do I really need to praise my kid just for clearing a plate?  But earlier in Mayor Konektá, we talked about how praising the behaviour you want to see more of  And I’ve noticed that, on the nights I remember to say, “Hey, thanks for helping clean up,” I can see it on their face. They feel proud. And that makes them more likely to do it again.  So now, I’m thinking, if they’re learning a new rule or routine, like washing the dishes after eating, then a little praise along the way is what helps it stick. |
| 6 | Ubaba | So that’s it, four small steps: Be a team. Keep it real. Be consistent. And praise.  Wenze kahle! See what I did there? You have added another tool to your Parenting Toolkit. Remember when you involve your children in establishing household rules and routines, they are more likely to follow them. Try to be consistent and positive.  This week’s homework is to continue spending One-on-One time with your children. Also try to create one household rule and one routine with your children. Remember to involve them in the discussion about why it is important and what the rule or routine can be. |

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module\_5\_summary

Conversation between grandparents

| Scene # | Speaker | Script |
| --- | --- | --- |
| 1 | Grandmother | Today’s story reminded me that all children misbehave sometimes.  Even our kids, who are now all grown up, had their moments. Usually when they were hungry, tired, or just learning to be independent. |
| Grandfather | Oh yes, I remember! And now with the grandkids, we’re right back in it.  It’s such a joy having them around, but whew, they do keep us on our toes. |
| Grandmother | Right. And it’s on us to guide them. We came up with 3 simple steps to help us remember what to do when they misbehave. Let’s share them with everyone, shall we? |
| 2 | Grandfather | Yes, step 1 was to be calm. We’ve been hearing it again and again in Mayor Konektá to take a pause - even one deep breath can make a difference.  I guess it makes sense that it also applies when we’re disciplining the kids. |
| Grandmother | Just last night, Roberto was on his tablet while eating again, even though we’ve had the same rule for weeks: no screens while we are eating. I was ready to snap, but I just walked into the kitchen, took a few deep breaths, reminded myself, if I start yelling, it’ll only make things worse. |
| Grandfather | You handled that really well. It’s not easy to stay calm in those moments, but you did. I’m proud of you |
| 3 | Grandmother | The second step we learnt was to be fair. |
| Grandfather | For me, it meant giving the kid a real chance to follow the instruction before jumping to a consequence. |
| Grandmother | Yeah, I tried this with Roberto. After I calmed myself down, I came back and said, “Roberto, you either put the tablet away now, or you will lose your screen time for tomorrow” |
| Grandfather | And because we’d already talked to him about the rule and the consequences, it wasn’t a surprise.  I’m glad we agreed on just one day without screen time, something fair and something we could actually follow through on. No point saying “no tablet for a week” if we can’t stick to it. |
| Grandmother | Exactly, He was upset, but not confused or shocked. He knew we meant what we said. |
| 4 | Grandfather | And the last step? You did that quite well with Roberto when you praised him for helping with the dishes. Honestly, it surprised me how much of a difference that made. He was much less upset. |
| Grandmother | I’ve noticed that too. Sometimes I don’t even have to give a consequence, like when I see him reaching for his tablet before eating, I’ll call him over to help me set the table instead. Redirecting him like that avoids me giving a consequence all together. |
| Grandfather | Smart move. And you’re keeping him involved, which he actually seems to enjoy—though he’d never admit it! |
| Grandmother | Haha, exactly. It’s all part of helping him learn in a kind and firm way. I’m trying to give more attention to the good things he does, like when he listens the first time or helps without being asked. |
| Grandfather | Right, and after we give a consequence, we always make sure to follow it up with something positive. Like playing a card game or letting him help in the kitchen. It reminds him that we still care, even if he made a mistake. |
| 5 | Grandmother | We tried what we learnt in Mayor Konektá. Now it’s your turn.. For this week, continue spending One-on-One time with your children. Also, try to avoid the need to use discipline by redirecting our grandkids to positive behaviours. You can also think of 1 behaviour and consequence that you might need to use. |

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module\_6\_summary

Conversation between father & grandfather

| Scene # | Speaker | Script |
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| 1 | Father | Today’s story really reminded me of all the lessons you taught me growing up. You were always good at helping me figure things out instead of just telling me what to do. |
| Grandfather | I’m glad to hear that. Whether you’re a child or an adult, challenges can be stressful. But learning how to work through a problem? That’s something you carry with you your whole life. |
| Ubaba | I agree. And now that I am a parent, I want to pass on this skill to my kids too. |
| Grandfather | You’re already doing it. You’ve been showing up, learning, trying new things for the kids. Mayor Konektá is giving you tools, like that four-step process from today: Know it, Think it, Try it, Test it. |
| Ubaba | Could you go through them with me? So I remember it better? |
| 2 | Ubaba | So, step one in the story was Know It: identifying the problem. Before you can solve anything, you’ve got to be clear about what’s really going on.  It’s about putting the problem into words, like you’re explaining it to someone who wasn’t there. |
| Grandfather | Exactly. And remembering that neither the child nor the parent is the problem. It’s the situation you’re both trying to understand. |
| Ubaba | Yes, and that makes such a big difference. I remember when I used to struggle with my homework—you never said, “Why are you being so lazy?” You’d ask, “Let’s talk about what’s making homework hard for you lately.”  Just hearing it said like that, calmly, without blame, made me feel like we were working on the problem together. |
| 3 | Grandfather | After you’ve figured out what the real problem is, step two is Think It, which is coming up with possible solutions. Not just one, but a few different ideas. |
| Ubaba | That part reminded me of how you’d always ask, “What could we try?” instead of just telling me what to do. |
| Grandfather | I wanted you to learn how to think things through. Even now, when we guide our kids, we don’t have to jump straight to the answer. We can ask, “What do you think would help?” or “What are our options?” |
| 4 | Ubaba | So once you’ve thought through the options, step three is Try It, just pick one option and give it a go. |
| Grandfather | Do you remember the time you were struggling to do your home work and decided your best friend could help you… but you two ended up playing football more than studying? |
| Ubaba | Yebo! In my head, it was the perfect solution. But I guess not every idea works—and that’s part of the process too. This reminds me of the last step - TEST IT |
| 5 | Ubaba | Ingabe sisebenzile? Great. If not, go back, pick another idea, and try again. |
| Grandfather | Right. Like when your “study with friends” plan didn’t work out, you decided to try something else. |
| Ubaba | Yeah, we figured I needed a quiet space and a set time each evening. That worked way better.  It also taught me not to give up just because the first idea didn’t work. |
| 6 | Grandfather | Well! Great job, son! That’s added another tool to your Parenting Toolkit. Helping your children learn how to solve problems will be something they will take with them the rest of their lives. |

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